



2016 COMMUNITY BENEFIT REPORT

An annual report highlighting the community benefit from Phelps County Regional Medical Center

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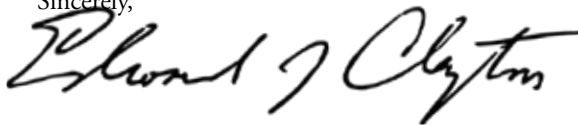
At Phelps County Regional Medical Center (PCRMC), we are proud to bring top physicians and cutting-edge technology home, to the place we live, work and raise our families. Our hospital is unique because it is small enough that we know many of our patients by their first names, since they are also our friends and neighbors, but it is large enough that our patients can be assured they and their loved ones are receiving the best treatments available in the nation.

For more than 65 years, PCRMC has continued to grow and thrive. The success of our organization is largely due to the stewardship of current and past board members and administrative leaders, the recruitment of high-quality physicians, nurses and staff, and the support we have always received from the community.

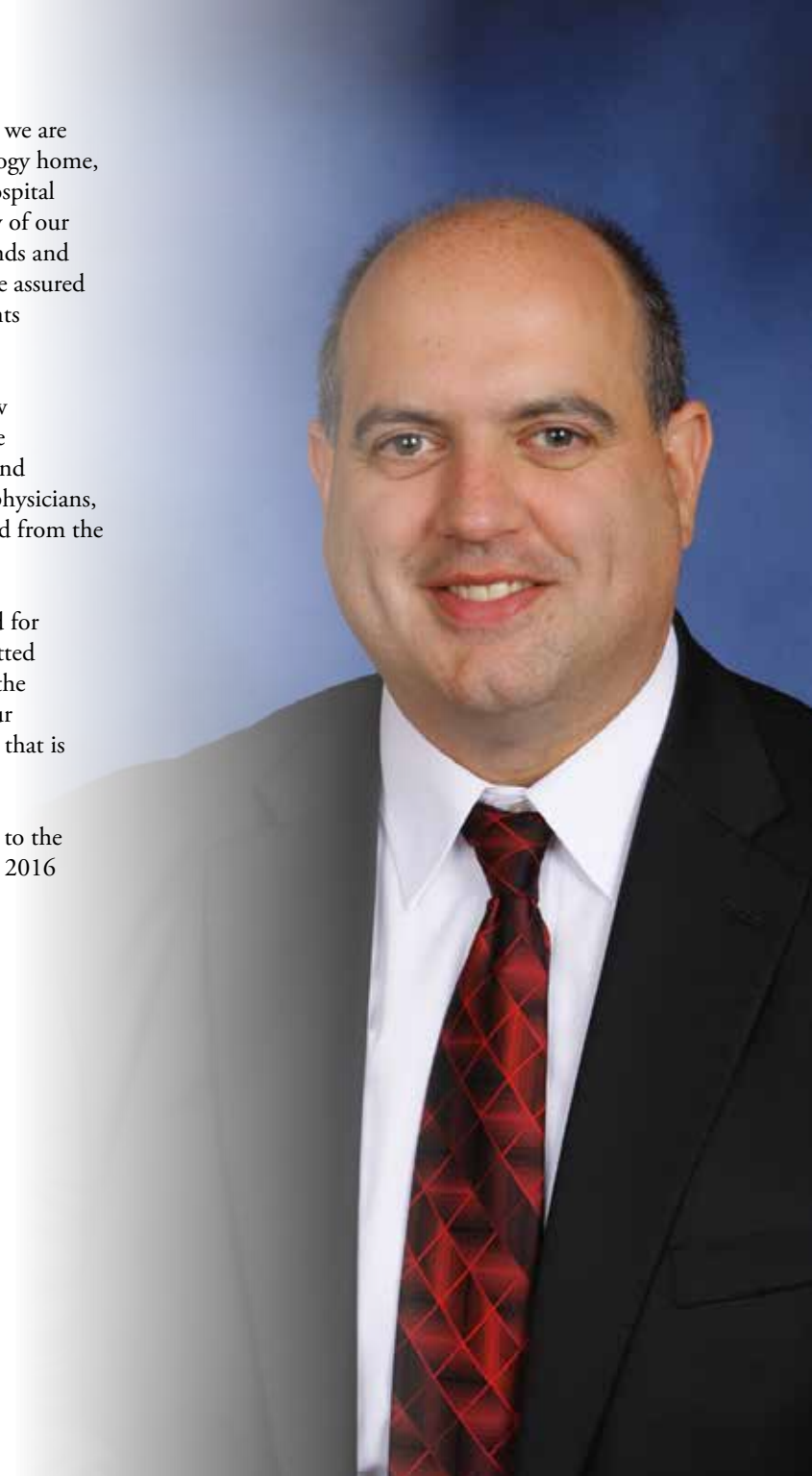
The generous community support PCRMC has received for decades is one of the reasons our organization is committed to giving back. The relationship between PCRMC and the community is mutually beneficial. When we prosper, our community prospers, and this relationship is something that is deeply ingrained in our mission and values.

I hope you learn more about how PCRMC is dedicated to the health and sustainability of our local community in this 2016 Community Benefit Report.

Sincerely,

A handwritten signature in black ink that reads "Edward J. Clayton". The signature is written in a cursive style with a large, prominent "E" and "C".

Edward J. Clayton, Chief Executive Officer





What Is Community Benefit?

Community benefit refers to programs or activities that provide treatment and/or promote health and healing as a response to identified community needs, which includes the following:

- >> Charity & Other Uncompensated Care
- >> Community Outreach Services
- >> Donations to Community Groups
- >> Health Professionals Education & Placement

Our Family Caring For Yours

PCRMC has grown from a small, county hospital to the current healthcare facility it is today, employing a staff of over 1,700 and licensed for 242 patient beds. PCRMC offers an array of diagnostic medical services as well as a robust Physicians Group with over 100 healthcare providers and more than 25 physician specialty services. In addition to the main campus in Rolla, the PCRMC Physicians Group has integrated health clinics in Salem, St. James, Vienna and Waynesville.

Growth of Clinics and Medical Providers

In 2016, PCRMC substantially grew through the incorporation of several highly established medical practices and the recruitment of exceptional healthcare providers. While the groundbreaking for the Delbert Day Cancer Institute took place in 2015, a majority of the construction of the four-story, 100,000-square-foot, state-of-the-art cancer center occurred in 2016.

The following providers were added to the PCRMC Medical Group in 2016:

Erik AuBuchon, DO—Internal Medicine

Angela Middleton, FNP, APN—Neurology

Amrita Singh, MD—Geriatric Medicine

Abdalla Oun, MD—Hospitalist

Susan Toebben, ANP—Geriatric Medicine

Sandy Marshall, FNP—Hospitalist

Amber Cook, APRN, FNP—Supportive Care

Denis Asiimwe, MD—Hospitalist

John-Paul Soberano, MD—Pulmonology/Critical Care

Sonja Williams, DO—OB/GYN

Sabin Shrestha, MD—Pediatrics

Geoff Lloyd-Smith, MD—Urology

Alexander Gamble, MD—Supportive Care

Tezo Karedan, MD—Medical Oncology/Hematology

Candy Sadler, AGNP, WOCN—Wound Care/Ostomy



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PCRMC Adds 3-D Mammography Technology

Since June 2016, the Comprehensive Breast Center at Phelps County Regional Medical Center (PCRMC) has offered 3-D digital breast tomosynthesis, a state-of-the-art breast imaging technology.

3-D digital breast tomosynthesis is a valuable tool that allows radiologists to better visualize breast tissue, particularly in the case of dense breasts. These 3-D mammograms help decrease false-positive results and offer an increased rate of cancer detection when compared with traditional 2-D mammography.

A 3-D mammogram increases diagnostic ability, which means fewer diagnostic biopsy procedures. There are numerous other benefits to 3-D mammography, including:

- Fewer call backs for additional screening and testing;
- Simple tumor detection that shows the inner breast structure more clearly;
- Better tumor detection because breast layers are viewed individually; and
- Improved imaging for dense breast tissue.

In August 2016, PCRMC held an open house to announce this new technology. More than 150 people attended the event, where they took tours of the Comprehensive Breast Center, enjoyed refreshments and had the opportunity to win door prizes. "3-D mammograms are the wave of the future, and we are so proud to be able to offer this cutting-edge service to our patients," said PCRMC Comprehensive Breast Center Coordinator Tiffany Henry.

Patients can schedule a 3-D mammogram by calling PCRMC Centralized Scheduling at 573-458-7737. To learn more about 3-D digital breast tomosynthesis at the PCRMC Comprehensive Breast Center, please call 573-458-3100.

State-of-the-art mammography technology offers the best chance for early detection and accurate diagnosis.





Auxiliary Hosts MAHA District III Conference

The Phelps County Regional Medical Center (PCRMC) Auxiliary & Volunteer Services hosted the Missouri Association of Hospital Auxiliaries (MAHA) District III Conference in 2016. Approximately 60 volunteers attended the event, representing 10 central Missouri hospitals, including Bothwell Regional Health Center, Capital Region Medical Center, Fitzgibbon Hospital, Hannibal Regional Hospital, Hermann Area District Hospital, Lake Regional Health System, University Hospital, SSM Health-St. Mary's Hospital in Audrain, SSM Health-St. Mary's Hospital in Jefferson City and PCRMC.

The MAHA state project for 2016 was deep vein thrombosis (DVT), and PCRMC Auxiliary members handed out educational materials on DVT and presented each attendee with a pair of compression socks. PCRMC Internist Erik AuBuchon, DO, was the keynote speaker for the event and presented information on recognizing the signs and symptoms of DVT.

"The PCRMC Auxiliary was honored to host our guests and promote the state project with a wonderful group of hospitals who came together to network and learn more about DVT and treatment options," said PCRMC Auxiliary Director Tina Pridgeon.

Other special guests and speakers included MAHA President Lea Bousman; Missouri Hospital Association (MHA) Vice President of Workforce and Education Meredith Kenyon; Alan Atkisson and Scott Ness, with the PCRMC Echo Cardiology Department; Jo Ann Brand-Hoertel, PCRMC Board of Trustees member; PCRMC Senior Vice President and Chief Operating Officer Jason Shenefield; PCRMC Senior Vice President and Chief Nursing Officer Keri Brookshire-Heavin; and PCRMC Clinical Pharmacy Coordinator Jennifer Walker.

Deep Venous

May 11, 2016

Erik AuBuchon, DO
Internal Medicine/1
Waynesville Medical

PCPMC Internist Erik AuBuchon, DO, was the keynote speaker for the Auxiliary event.





First Annual Breast Cancer Awareness March Held

The Phelps County Regional Medical Center (PCRMC) Comprehensive Breast Center held the First Annual Breast Cancer Awareness March in 2016. The event was held in October, which is National Breast Cancer Awareness Month. About 60 people participated in the march, including nearly a dozen breast cancer survivors. The march started at the Phelps County Courthouse and ended on Pine Street in downtown Rolla.

Comprehensive Breast Center Coordinator Tiffany Henry said the purpose of the event was twofold. “First, it was to raise awareness that Missouri ranks 42nd in the nation for women getting mammograms,” Henry said. The second reason for the march was to celebrate breast cancer survivors as well as raise the community’s awareness that early detection of breast cancer through mammography saves lives. Breast cancer is the second most common type of cancer in American women, following skin cancer.

All proceeds from the march benefited the Phelps Regional Health Care Foundation’s Breast Center Mammography Fund, which provides free mammograms and ultrasounds to uninsured women in need.

Phelps County Commissioners Randy Verkamp, Larry Stratman and Gary Hicks served as grand marshals for the march. The World’s Finest Rolla German Band provided entertainment, and at the end of the march, participants were treated to ice cream.



Foundation Thanks Donors Who Contributed to DDCI

A total of 1,170 generous businesses, organizations and individuals donated to help make the Phelps County Regional Medical Center (PCRMC) Delbert Day Cancer Institute (DDCI) a reality. PCRMC and the Phelps Regional Health Care Foundation recognized these contributors during a donor appreciation and pre-grand opening event at the DDCI on October 13, 2016. Community members who gave to the DDCI campaign fund received sneak-peek, guided tours of the cancer treatment facility.

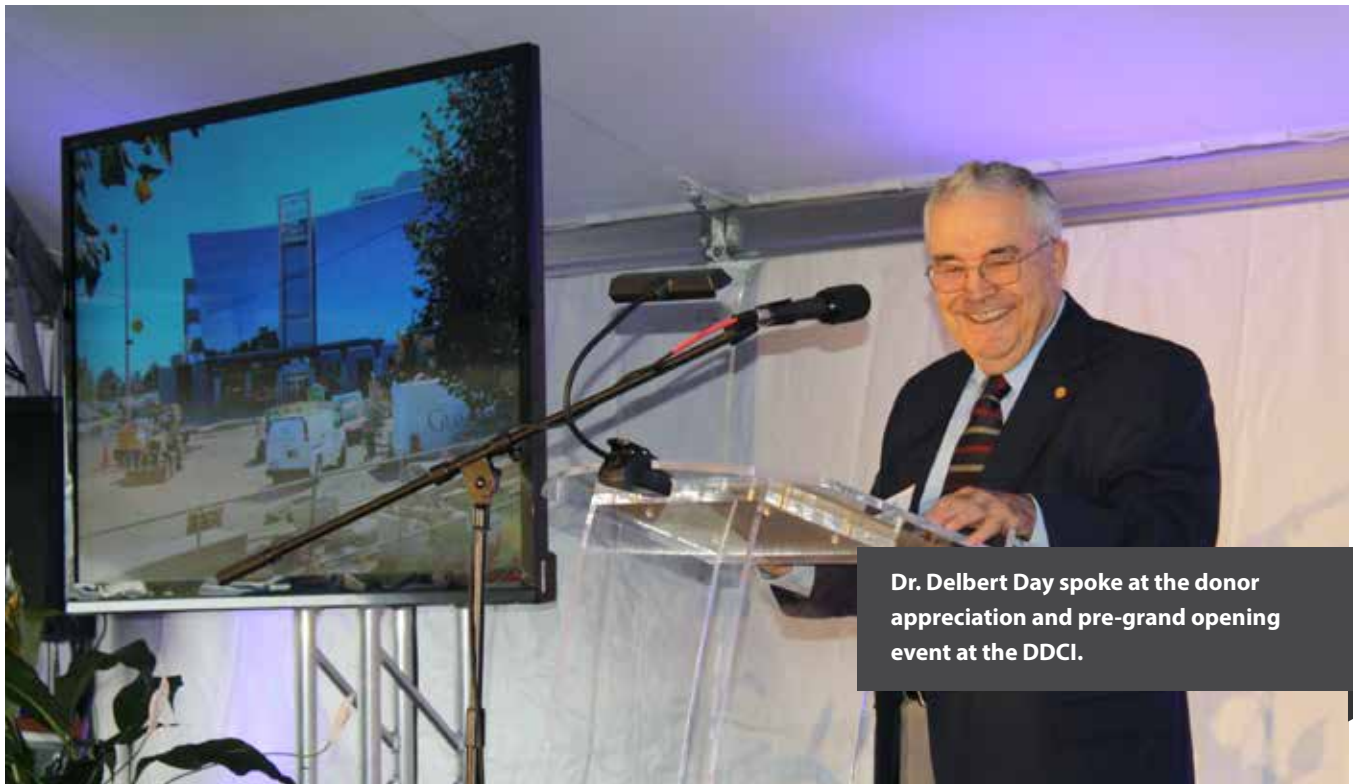
The cancer institute is named after Dr. Delbert Day, curators' professor emeritus of ceramic engineering at Missouri University of Science and Technology. His son, Ted Day, said the donors' gifts truly made a difference. The community contributed \$7 million during the DDCI capital campaign. "Because of you, the Delbert Day Cancer Institute stands as an enduring symbol of what happens when a group of people through a spirit of good will, humanitarianism and benevolence come together to honor the past, offer hope for the present and inspire the future," Ted Day said.

Also speaking at the event was PCRMC CEO Ed Clayton, who said, “We are pleased to have delivered on...a promise to our patients, our neighbors and our community to build a world-class, patient-centered cancer center that we can all be proud of and one that we would recommend to our own friends and families.”

PCRMC has offered cancer care services for decades prior to the DDCI, but as PCRMC Director of Radiation Oncology Christopher Spencer, MD, explained, “What this building allows us to do is integrate all that care into one location to provide truly seamless care to our patients.”

Dr. Delbert Day noted that the community who founded PCRMC over 65 years ago would be proud of the people now who had the foresight to establish a cancer institute and help make that dream a reality. Cindy Beger, Foundation board member and cancer survivor, noted how “the entire design of this magnificent building was built around patients’ needs.” Missouri Rep. Steve Lynch, also a Foundation board member, served as the master of ceremonies for the event.

For more information on giving to PCRMC, call the Foundation at 573-458-7699 or visit giving.pcrmc.com.



Dr. Delbert Day spoke at the donor appreciation and pre-grand opening event at the DDCI.

Delbert Day Cancer Institute Open House Celebration Held

About a month before the first patients were seen at Phelps County Regional Medical Center's (PCRMC) Delbert Day Cancer Institute (DDCI), the public was able to tour the cancer center during an open house celebration held on December 8, 2016. Nearly 400 people attended the event, which featured remarks by local and state dignitaries as well as refreshments and giveaways.

In 2011, PCRMC first announced the creation of the cancer institute named after Dr. Delbert Day, curators' professor emeritus of ceramic engineering at Missouri University of Science and Technology. His son and daughter-in-law, Ted and Kim Day, provided the "seed gift" for the cancer institute.

The keynote speaker at the open house was Mike Parson, then Missouri lieutenant governor-elect. Also speaking were PCRMC CEO Ed Clayton; Dr. Delbert Day; Ted Day; PCRMC Director of Radiation Oncology Christopher Spencer, MD; Cindy Beger, Phelps Regional Health Care Foundation board member and cancer survivor; Phelps County Presiding Commissioner Randy Verkamp; and Rolla Mayor Louis Magdits IV. Donald James, DO, PCRMC senior vice president and chief medical officer, served as the master of ceremonies.

The DDCI is a four-story, 100,000-square-foot cancer center featuring modern, state-of-the-art equipment used to treat cancer patients. Among the technology at the DDCI are the Varian TrueBeam linear accelerator, which can deliver radiation with speed and accuracy to treat cancer, and the Siemens PET/CT (positron emission tomography/computed tomography) scanner, which uses small amounts of radioactive material and X-rays to scan the body to obtain information about cells and tissues that may be cancerous.

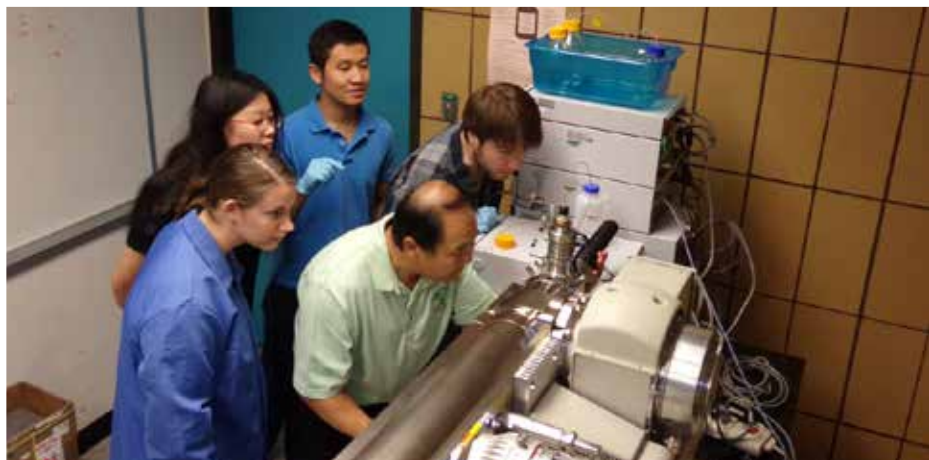
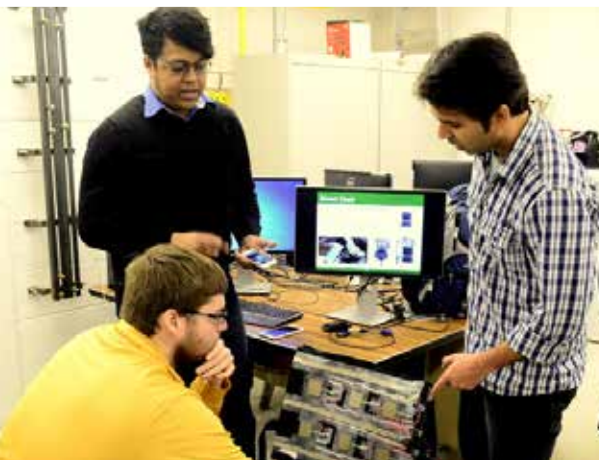
Comprehensive services at the DDCI include chemotherapy and an infusion center, medical oncology and hematology care, radiation oncology, diagnostic imaging, cancer rehabilitation, genetic counseling, nurse navigation, social services, a cancer resource center, dietary support, spiritual support, a wig and bra fitting boutique, an online patient portal, a free valet service, A New Day Café and more. For more information on the DDCI, call 573-458-3324 (DDCI) or toll-free 855-406-3324 or visit pcrmc.com.

The DDCI officially opened its doors to see patients on January 9, 2017.





MISSOURI
S&T



PCRMC, Missouri S&T Host First OBI Research Symposium

Missouri University of Science and Technology (Missouri S&T) and Phelps County Regional Medical Center (PCRMC) partnered to present the first research symposium hosted by the Ozark Biomedical Initiative (OBI), a strategic partnership between PCRMC and Missouri S&T.

The goal of the symposium, which took place February 27, 2016, at Missouri S&T's Technology Development Center, was to increase research collaboration between Missouri S&T faculty and researchers as well as PCRMC physicians and clinicians.

Dr. Stephanie Markovina, an assistant professor in radiation oncology and cancer biology at Washington University in St. Louis, spoke at the event on "Uniting Patient Care and Research – A Case Study in Cervical Cancer."

Following her talk, symposium participants who submitted a research abstract briefly presented project ideas to the group. Breakout discussion sessions to encourage innovative ideas and potential collaboration rounded out the symposium.

The OBI was formed in July 2015 when then-Missouri S&T Chancellor Cheryl B. Schrader and then-PCRMC CEO John Denbo signed a memorandum of understanding to promote collaboration in research and education and facilitate the exchange of ideas.

The partnership calls for collaboration among faculty, post-doctoral fellows, students, physicians and other allied health staff; joint research activities; exchange of academic materials; publication of the results of collaborative research projects; and joint academic programs, non-academic programs, seminars and meetings.

For more information on the OBI, visit obi.mst.edu.



2016 PCRMC Auxiliary & Volunteer Services Statistics:

- Adult volunteers logged 21,863 hours and volunTEENs logged 1,260 hours, for a total of 23,123 hours.
- The PCRMC Auxiliary has a total membership of 204. This includes 122 active adult volunteers with hours and 35 volunTEENs.
- Financial totals for Auxiliary projects and community donations is \$96,108, which includes scholarships, Happy Hauler reimbursement, gift shop support, donations to The Community Partnership, The Delbert Day Cancer Institute resource room, Pediatric Unit improvements and VolunTEEN program support.
- Chaplains visited 6,875 patients. PCRMC chaplains include two paid staff and 10 volunteer chaplains, who are available nights and weekends for 24/7 coverage.



PCRMC Auxiliary Named Auxiliary of the Year

The Phelps County Regional Medical Center (PCRMC) Auxiliary & Volunteer Services was named an Auxiliary of the Year by the Missouri Association of Hospital Auxiliaries (MAHA) in 2016. The MAHA Auxiliary of the Year Award recognizes outstanding contributions of Missouri hospital auxiliaries and acknowledges the value of volunteerism for individuals, organizations and communities. The Auxiliary of the Year award recognized hospital auxiliaries for outstanding service between June 1, 2015, and May 31, 2016.

The PCRMC Auxiliary was the Category 3 winner of the award, meaning it won out of all auxiliaries at Missouri hospitals with 101 to 300 licensed beds. According to the Missouri Hospital Association, there are 18 hospitals in Category 3 and a total of 73 hospitals that are MAHA members.

A group of nearly 40 PCRMC Auxiliary members and staff received their award during the Missouri Hospital Association's 94th Annual Convention and Trade Show in November 2016. "We are very honored that the Missouri Hospital Association has chosen us. Without each and every one of our volunteers, this award would not be possible," said Linda Mitchell, PCRMC Auxiliary Board president. Tina Pridgeon, PCRMC Auxiliary director, added, "Great things are possible when we work together."

The PCRMC Auxiliary previously won the MAHA Auxiliary of the Year Award in 2006. To learn more about becoming a volunteer or a member of the Auxiliary, call Tina Pridgeon at 573-458-7939.



Florence Nightingale 5k Fun Run/Walk Celebrates Nursing

In celebration of National Nurses Week, the Phelps County Regional Medical Center (PCRMC) Nursing Administration Department and Phelps Regional Health Care Foundation cohosted the Florence Nightingale 5k fun run/walk. Over 60 individuals participated in the event, which raised \$1,700 to benefit the Foundation's Greatest Needs Fund and the Enhancing Nursing Excellence Fund. In addition to prizes for the top finishers, all participants received a t-shirt and were treated to a barbecue meal.

"The Florence Nightingale 5k fun run/walk was a great way to celebrate nursing during National Nurses Week and bring nurses together," said Senior Vice President and Chief Nursing Officer Keri Brookshire-Heavin. "We were pleased with the turnout to the event and thought it was a nice way for our nursing staff, and their families, to enjoy the outdoors during a beautiful evening in May."

Runners are shown here beginning the Florence Nightingale 5k Fun Run/Walk.



Phelps Regional Health Care Foundation

In 2016, the Phelps Regional Health Care Foundation received a total of 10,655 philanthropic gifts from 1,970 individuals, organizations and businesses. A total of nearly \$1.6 million was given to PCRMC in the form of cash, land, stock, pledges or grants.

Donation Designations:

Fund	Total Given	Patients Helped in 2016
Abbie Darnell Mobility Fund	\$787.90	n/a
Baby Steps Fund	\$2,978.34	10
Breast Center Mammography Fund	\$9,661.42	99
Delbert Day Cancer Institute	\$763,241.85	n/a
Enhancing Nursing Excellence Fund	\$13,175.50	n/a
Grant Award (PCRMC)	\$404,923.00	n/a
Greatest Needs Fund	\$63,297.38	33
Guardian Angel Fund	\$6,097.00	n/a
Heart-2-Heart Fund	\$190,642.62	14
Hospice Fund	\$30,118.65	88
Jay Crump, DO, Memorial Fund	\$1,949.28	n/a
Joy of Caring Cancer Fund	\$66,240.74	204
Patient Transportation Fund	\$4,531.34	139,400 miles traveled
Pediatric Dental Fund	\$1,763.84	800
GRAND TOTAL	\$1,559,408.86*	

*Includes cash, land, stock, pledges and grants

All contributions received and managed by the Phelps Regional Health Care Foundation from corporate sponsorships and individual donors are used locally. All contributions are tax-exempt.

2016 Phelps Regional Health Care Foundation Donation Overview:

Abbie Darnell Mobility Fund

Supports patients experiencing loss of movement or nerve functions with clinically proven Bioness therapy, including those with foot drop problems, those who have suffered a stroke or have cerebral palsy or other neurological problems. Funding also pays for training RehabCare staff on the use of Bioness equipment.

Baby Steps Fund

Offers new parent support and breastfeeding essentials to working mothers, as well as services for families coping with the pain of fetal and infant loss.

Breast Center Mammography Fund

Provides mammograms and other services recommended by the PCRMC Comprehensive Breast Center at no cost to women who financially qualify.

Delbert Day Cancer Institute

Provides comprehensive, coordinated, compassionate regional cancer care. Funds go toward capital expenses in constructing the cancer center.

Enhancing Nursing Excellence Fund

Provides PCRMC nurses with equipment, education and technology needed to improve quality of patient care and health outcomes.

Grant Award (PCRMC)

Revenue obtained from government, corporate or private foundations to support PCRMC or one of the Foundation's annual funds.

Greatest Needs Fund

Helps patients in need who are not covered by another fund or where the medical provider is unsure of where or how to get assistance. These funds cover necessities ranging from

prescription medications and transportation, to medical co-pays and other needs.

Guardian Angel Fund

The Guardian Angel Fund provides an opportunity for grateful patients to recognize a special caregiver who made a difference during their visit at PCRMC. All proceeds from the Guardian Angel Fund are directed toward the Greatest Needs Fund.

Heart-2-Heart Fund

Provides education, screenings and access to resources for cardiac care and cardiac rehabilitation.

Hospice Fund

Provides financial support to qualified hospice patients and their families by assisting with prescription medications, personal bills, food supplements and other needs.

Jay Crump, DO, Memorial Fund

Addresses the needs of the PCRMC Emergency Department.

Joy of Caring Cancer Fund

Provides financial assistance to cancer patients who have challenges with managing daily activities associated with their cancer diagnosis. This fund assists with nutritional supplements, wigs, mastectomy bras, lymphedema therapy and more.

Patient Transportation Fund

Provides transportation to patients within a 30-mile radius to necessary healthcare appointments and treatments, with funds used to purchase vans, provide ongoing maintenance and obtain other needed equipment.

Pediatric Dental Fund

Provides dental care to area youth from age 1 to 18 who meet financial qualifications.



PCRMC Donates Socks to Local Students

The Phelps County Regional Medical Center (PCRMC) Spirit of Service (now called Mission Possible) team held a “Socks for the Sole” sock drive to provide local youth with new socks for school.

PCRMC employees, physicians, volunteers and community members donated a total of 1,065 pairs of new socks. The socks were distributed to 12 area schools, including Rolla Head Start, Greentree Learning and Childcare Center, B W Robinson State School, Truman Elementary, Wyman Elementary, Mark Twain Elementary, Salem, Vienna, Newburg, Richland, Dixon, St. James and Dent-Phelps R-3.

Each school received 80 pairs of socks, and the school nurses distributed them to children in need.

“We are so pleased with the support we received,” said Debbie Cook, PCRMC Spirit of Service leader. “We exceeded our goal thanks to the generous donations from our employees, volunteers and community. The schools were very appreciative, and we received many thank you notes.”



COMMUNITY SUPPORT AND OUTREACH

ALZHEIMER'S ASSOCIATION
AMBULANCE ON-SITE/ROLLA PUBLIC SCHOOL ATHLETICS
AMERICAN CANCER SOCIETY
AMERICAN RED CROSS
ARMED SERVICES YMCA OF MO/FIELD OF HEROES
ASK THE PROFESSIONALS RADIO SHOW
AUXILIARY SCHOLARSHIPS FOR NURSING/ALLIED HEALTH STUDENTS
BIRTHRIGHT
BOY SCOUTS OF AMERICA
B W ROBINSON SCHOOL PTO
CAMP DAVID OF THE OZARKS
CASA OF SOUTH CENTRAL MISSOURI
CHAMPIONS OF ROLLA EDUCATION (CORE)
CHAPLAINCY SERVICES
CHILDREN'S MIRACLE NETWORK
CITY OF ROLLA
CITY OF ST. JAMES
CITY OF ST. ROBERT
CITY OF WAYNESVILLE
COMMUNITY BLOOD CENTER OF THE OZARKS (CBCO)
COMMUNITY HEALTH EDUCATION
COMMUNITY MEETING SPACE
COMPREHENSIVE BREAST CENTER
COPS CARE
CUBA AREA CHAMBER OF COMMERCE
DIXON LIONS CLUB
DIXON R-1 SCHOOLS
EAST CENTRAL COLLEGE
EMERGENCY DEPARTMENT
ENROLL-U
FREE SCHOOL PHYSICALS
FREE WOMEN'S CENTER
FRIDAY BACKPACK PROGRAM
GRACE
GREAT CIRCLE
GRIEF RECOVERY
HEALTH & WELLNESS EXPO
HOMECARE/HOSPICE
INPATIENT/OUTPATIENT PSYCHIATRY SERVICES AND OUTREACH
KIDS SAFETY DAY
KIRKSVILLE COLLEGE OF OSTEOPATHIC MEDICINE
KIWANIS CLUB OF PULASKI COUNTY
KIWANIS CLUBS OF ROLLA
KIWANIS CLUB OF ST. JAMES
LEBANON AREA CHAMBER OF COMMERCE
LINCOLN UNIVERSITY
MARCH OF DIMES
MARIES R-1 SCHOOLS
MID-MO AREA HEALTH EDUCATION CENTER (AHEC)
MISSOURI PHYSICIANS HEALTH PROGRAM
MISSOURI S&T ATHLETICS
MISSOURI S&T BOOSTER CLUB
MISSOURI S&T - ST. PAT'S BALL
MISSOURI S&T - PUBLIC RADIO KMST
MISSOURI VETERANS HOME
NATIONAL DAY OF PRAYER
NEWBURG R-2 SCHOOLS
OBSTETRIC SERVICES
OPTIMIST INTERNATIONAL
OZARK BIOMEDICAL INITIATIVE (OBI)
PATIENT TRANSPORTATION/HAPPY HAULER
PEDIATRIC SERVICES
PEDIATRIC DENTAL CLINIC
PHELPS COUNTY CHILD ADVOCACY NETWORK (PCCAN)
PHELPS-MARIES COUNTY HEALTH DEPARTMENT
PHELPS COUNTY SHERIFF'S DEPARTMENT
PHYSICIAN/HEALTH STAFF RECRUITMENT
PRESBYTERIAN MANOR - GOOD SAMARITAN FUND
PREVENTION CONSULTANTS OF MISSOURI
PROJECT GRADUATION
RESEARCH (CLINICAL AND COMMUNITY HEALTH)
RESULTS RADIO - WOMEN'S NIGHT OUT
ROLLA AREA CHAMBER OF COMMERCE
ROLLA ATHLETIC BOOSTER CLUB
ROLLA JUNIOR CLUB
ROLLA LIONS CLUB
ROLLA MULTISPORT CLUB
ROLLA POLICE DEPARTMENT
ROLLA PREGNANCY RESOURCE CENTER
ROLLA PUBLIC SCHOOLS
ROTARY CLUB OF ROLLA
ROTARY CLUB OF ST. ROBERT
ROTARY INTERNATIONAL
RUSSELL HOUSE
SAFE SITTER
SALEM AREA CHAMBER OF COMMERCE
SENIOR CARE DIVISION
SHOW-ME BETTER HEALTH - CHRONIC DISEASE WORKSHOP
SPECIAL OLYMPICS OF MISSOURI
ST. JAMES CHAMBER OF COMMERCE
ST. JAMES LIONS CLUB
ST. JAMES R-1 SCHOOLS
STEELVILLE AREA CHAMBER OF COMMERCE
STROKE EDUCATION/AWARENESS
SUPPORT GROUPS (ALZHEIMER'S, BREAST CANCER, CANCER, DIABETES, PARKINSON'S, ETC.)
SUPPORTIVE CARE
TEXAS COUNTY TECHNICAL COLLEGE
THE YA YAS OF BELLE, INC.
THE COMMUNITY PARTNERSHIP
TRI-COUNTY CENTER FOR INDEPENDENT LIVING HEALTH FAIR
UNITED WAY OF PHELPS COUNTY
UNIVERSITY OF MISSOURI - COLUMBIA
VIENNA CHAMBER OF COMMERCE
VESSELL'S, INC.
WAYNESVILLE R-VI SCHOOL DISTRICT
WAYNESVILLE-ST. ROBERT CHAMBER OF COMMERCE
WOMEN'S HEALTH CENTER & MATERNITY SERVICES
YOUR COMMUNITY HEALTH CENTER



CHARITY AND OTHER UNCOMPENSATED CARE

\$51,563,164

Includes the cost of providing care to persons who cannot afford to pay and the shortfall between the cost of providing care to Medicaid patients and the payments received from the government.

COMMUNITY OUTREACH SERVICES

\$1,401,870

Includes activities to improve community health and other services that benefit the community. Examples include community health and education, health screenings, support groups, transportation services and support for free clinics.

HEALTH PROFESSIONALS EDUCATION AND PLACEMENT

\$4,029,110

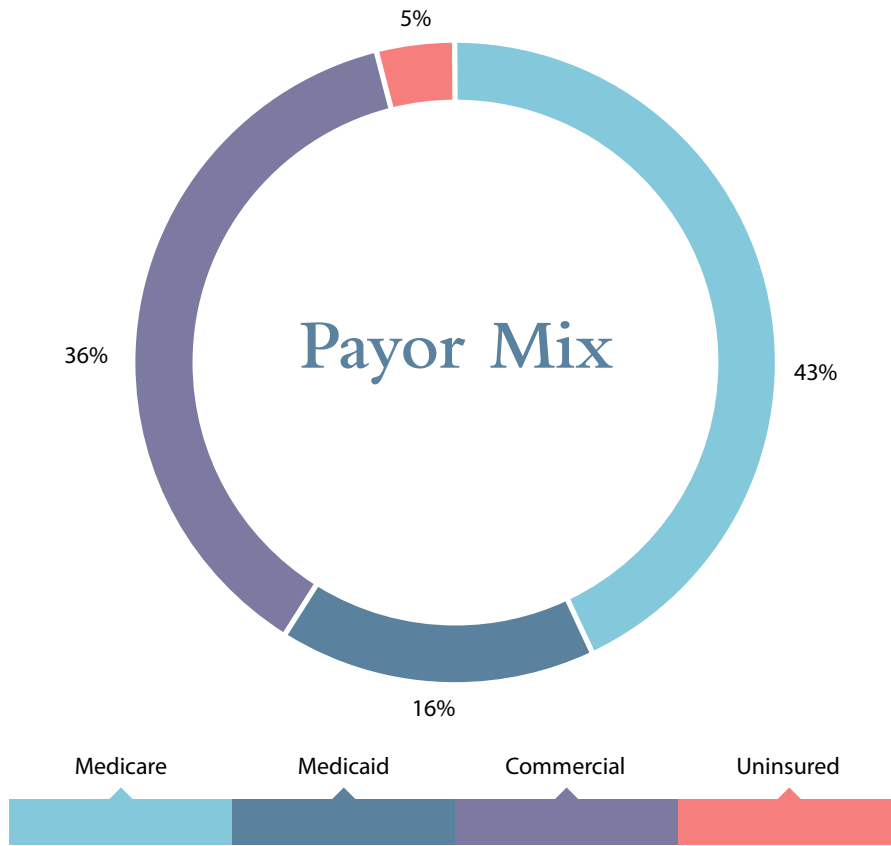
Includes the cost of recruiting physicians, nurses and other clinical professionals into the community, plus the cost of supporting healthcare educational programs (i.e. nursing schools, technical colleges, etc.).

DONATIONS TO COMMUNITY GROUPS

\$113,303

Includes cash, in-kind donations and fundraising costs that support community organizations and other community programs. Examples include United Way and the American Cancer Society Relay For Life.

TOTAL COMMUNITY BENEFIT \$57,107,447



INPATIENT DAYS 29,925

OUTPATIENT VISITS 168,805

EMERGENCY DEPARTMENT VISITS 32,377

SURGERIES 5,543

BIRTHS 831

Inpatient Admissions: An overnight stay in the hospital

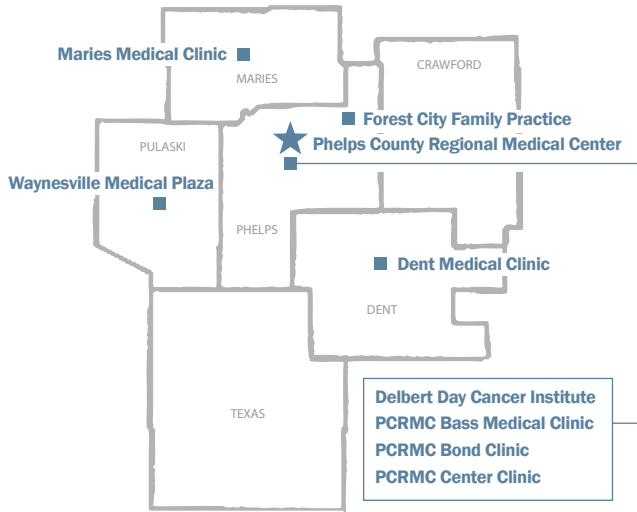
Inpatient Days: Total number of days spent in the hospital

Outpatient Visits: Patients who receive same-day treatment

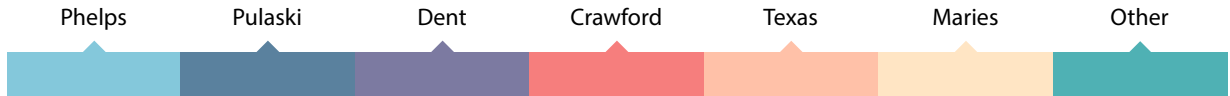
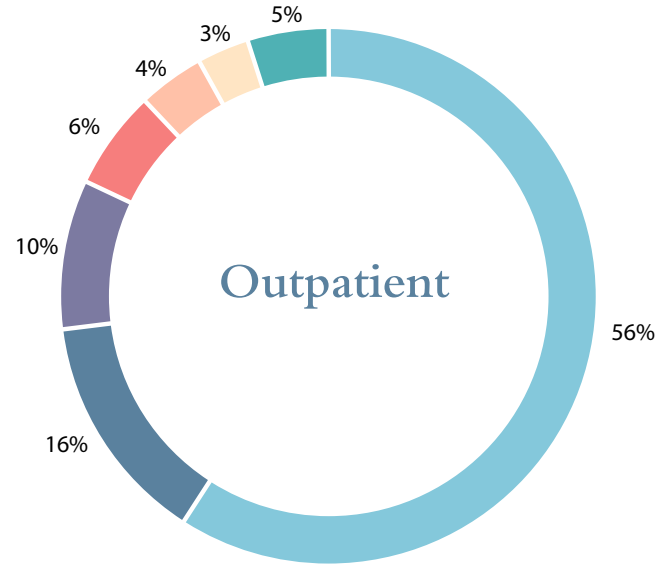
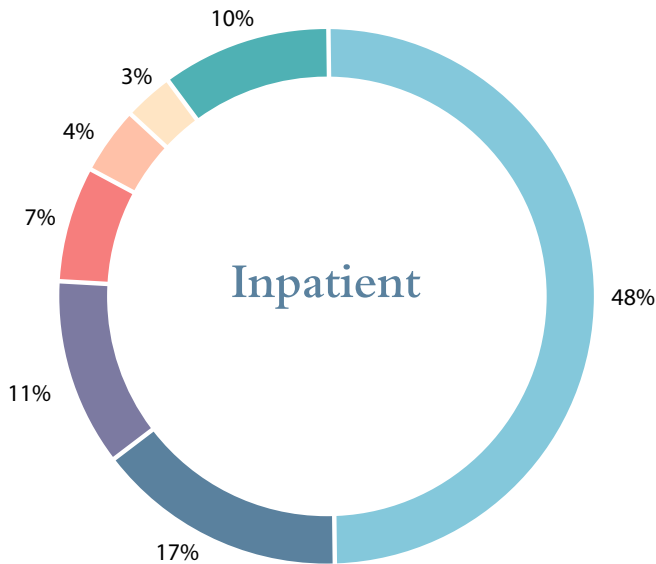
Emergency Department Visits: Includes ambulance calls and patient walk-ins

PCRMC Service Area

Crawford • Dent • Maries • Phelps • Pulaski • Texas



Phelps County Regional Medical Center, located in Rolla, is one of Missouri's leading regional referral centers, serving over 200,000 residents in south-central Missouri. PCRMC is a non-tax supported, county-owned 240-bed hospital. PCRMC has more than 1,700 employees, 100-plus physicians and a five-member elected board.





**PHELPS COUNTY REGIONAL
MEDICAL CENTER**

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